



## Town of Luxemburg Resident

### **Welcome to your trash and recycle cart!**

In an effort to keep our communities clean and create more efficient collection routes, your municipality is moving to automated trash and recycling collection using new carts. The lidded cart keeps materials dry and from blowing out on windy days. The carts are also designed to easily roll to the street or road. Further, the automated collection system increases the level of safety for route drivers.

### **Can I place my recyclables in plastic bags?**

NO, DO NOT place recyclables in plastic bags or put bags of bags in your cart.

### **What should I do if my trash and recycle does not fit in my cart?**

- Save them for your next collection day.
- Ask a neighbor if they have extra room in their cart for your trash or recycle.
- Call Harter's to rent an additional trash or recycle cart for a yearly fee.

### **Can I take my carts with me if I move?**

No. Each cart should stay with the property. These carts are the property of Harter's, for cart repair or rental of additional cart; please call (715) 446-5400 OR (888) 804-8556.

### **How do I set my cart out on collection day?**

Place your cart curbside before 6am the day of collection, with the cart's handle facing your house and the lid opening toward the street. All solid waste MUST be bagged. Make sure there is at least four feet between the recycling and trash carts, and any other objects, such as a parked car or mailbox. Note, if your carts were set out late, you must wait until your next scheduled pick-up.

### **What if there is a snow bank?**

In the case of snow, if your cart will not fit in your driveway opening, then you will need to clear an opening in the snow bank where the cart can be properly placed. Carts cannot be placed on top of the snow bank or in the road. Improperly placed carts will not be collected.

### **What if I have items that don't fit in my cart?**

Large Household items will be collected on every other week at the expense of the resident. Furniture (i.e.: couch, table, dresser, bed frame, mattress, box spring, bike, push mower (no gas/oil), toilet, sink), Electronics (i.e. stereo, printer, monitor, CPU tower) or Non-Freon Appliances (i.e.: stove, microwave, washer, dryer, compactor, dishwasher, humidifier, water heater, water conditioner) and Freon Appliances (i.e.: refrigerator, dehumidifier, freezer) and TV's. Residents are to call Harter's at (715) 446-5400 or (888) 804-8556 to schedule their large item pick up and for pricing, payment is required before pick-up. The cut off will be 2:00pm the day prior to pick-up day.

### **How to Holidays affect my pick-up?**

Holiday collection will be delayed one day, if the Holiday is on a weekday before your pick-up day. Holidays are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas Day.